SS&C Chorus™

Accelerate straight-through processing

Technology that fits the way you work

High transaction volumes. Disconnected legacy systems. Complex business processes. These are the challenges our customers face every day, not to mention expectations to reduce costs, stay on top of operational risks, monitor compliance and keep up with regulatory changes. Sound familiar?

Achieving those goals means bringing innovation into your operations without increasing risk and have technology fit the way you work, rather than you working around it.

SS&C Chorus' integrated intelligent automation platform combines intelligent workflow management and Al-powered document automation, leverages machine learning, robotic process automation (RPA) and natural language processing (NLP) technologies in a unified solution suite that enables you to:





MITIGATE operational risk



TRANSFORM customer experiences



SPEED innovation

Powering customer journeys intelligently

Built on SS&C's reputation as an end-to-end solutions provider, Chorus is purpose-built for enabling businesses in complex, highly-regulated industries, such as banking, financial services, insurance and healthcare, to manage risk, gain transparency and reduce compliance exposure through automation.

In fact, most of the leading companies in those industries trust Chorus to run their most critical customer-facing processes and continually deliver value at scale.

They're using **Chorus BPM** to help transform operations with digital process automation, case management, omnichannel intake, and operational analytics.

With **Chorus Document Automation**, our customers digitize, classify and extract information from paper easily and automatically with artificial intelligence and machine learning.

And SS&C Chorus' **Smart Apps** are designed for customers who aren't quite ready to take on a full transformation. Built based on our deep domain expertise and knowledge of how effective organizations manage workload, our Smart Apps like **Chorus Commercial Real Estate** and **Chorus Retirement** customers get access to best-in-class solutions for targeted processes without having to purchase the entire Chorus enterprise platform.

Who's using Chorus? Here's a look at the number of Chorus customers in the Top 25 by industry:





Smart. Connected. Differentiated.

With our focus on customer operations in highly-regulated, complex industries, and our expertise with incorporating, developing and optimizing smart technology, such as machine learning, robotic process automation and natural language processing, we help customers accelerate straight-through processing and transform their businesses.

Solution Focus

"Health & Wealth" industries

Customer operations

- True omni-channel intake
- 98%+ doc extraction accuracy
- Operational risk mitigation



SS&C Cloud

Highly secure private cloud

Dynamically scalable resourcing

60% of Chorus customers choose SS&C for hosting



In-House BPO

Mailroom | Call center | Offshoring

8,000 employees use Chorus daily

8.7 million transactions annually



SS&C Distinction

Trusted software leader

- Top 10 largest by revenue
- Top 10 fastest growing

104 offices globally

\$15B+ market cap (NASDAQ: SSNC)



Accelerate straight-through processing with low-code intelligent automation. Learn more at: ssctech.com/chorus

